

## Quality Policy

Air Control Industries (an Employee-Owned Trust) is committed in its responsibility to provide products and services that are robust, built with quality, and that meet all customer and regulatory/legislative requirements. The following policy outlines our strategy to ensure we continually improve our products and services, and that all quality matters within the scope of the business are addressed.

We will:

1. Undertake regular business risk management assessments to ensure loss minimisation through effective business continuity planning.
2. Technical and commercial review of contracts to ensure customer requirements are identified, achieved, and planned through to on time delivery.
3. Ensure all products meet the required quality, performance & environmental requirements.
4. Invest in the necessary resources to ensure that all areas of the business are adequately resourced in line with the business plan.
5. Develop and maintain strategic partnerships with suppliers and sub-contractors, ensuring regular communication to ensure all products delivered to ACI meet the required quality level.
6. Commitment to continuous improvement, by monitoring the quality of manufactured products.
7. Customer and wider community satisfaction, and enhancement of the company's reputation.
8. This policy will be available for the public to view via our website.
9. The company recognises the importance of its people in delivering a quality product and in achieving our business targets. Therefore, we will ensure that we take care of our team, we empower them, provide a safe, efficient environment and that all required training will be given as we strive to continually improve our business.

To achieve these objectives, it is the policy of ACI to maintain an effective business management system based on the requirements of BS EN ISO 9001, BS EN ISO 14001, 2014/34/EU and IECEx 02.

Signed



Adrian Nield (Managing Director)

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